

CU BUILD Teams and Projects

Most Excellent Adventurers: [Online Debit Card Ordering](#)

Members log into online banking, are auto-validated, confirm their address, disables their current card, will guide them to a dispute process (if applicable), and finally they can order their new card. This is mostly conceptual, and has not been fully coded yet.

Team Fortress: [CU Track](#)

Track several processes, including a visual progress bar, access to JHA workflow, allowance for membership opt outs, dismiss buttons, and the ability to hide or expand details. Most items are displayed in account tracking records, and configurations are stored in letter files. SymXchange allows this to be utilized in various environments.

Ctrl Alt Elite: [Promotable](#) (Winner: Best in Show, Winner: People's Choice Award)

The marketing team can create or maintain promotion criteria using a non-programming interface. SymXchange is used to communicate between this web interface and the core. Members can access a widget that displays their progress on each of the promotions they're eligible for.

The Dream Team: [Dispute Collector](#) (Winner: Credit Union Mission)

Members use an online Q2 widget to go through a custom and guided dispute process. When members submit the dispute, the information is stored in a tracking record on the account that is compatible with several other popular existing dispute processes. CU staff can then use those existing processes or there is also an interface to work through these existing disputes.

AT CUB: [Safe Deposit Box Digital Access Log](#)

A Power Frame doc was created to allow employees to let members into their box, capture signatures, and save to imaging. This information is then saved in account notes. This eliminates the need for paper forms and only being able to access in one place. Members can then see their history in Alkami online banking, and reports exist making safe box audits much easier than it was in the past.

All Stars: [Receipt Message Manager](#)

Various promotions / messages can be configured to display on a member's receipt including simple text, pictures, and even QR codes. Members have the opportunity to opt in or out for all of these various options via an online banking widget, or staff can manage this preference inside of Episys. An interface also exists for staff to edit the messages that are displayed.

CUnicorns: [Personal Finance Management](#) (Winner: Technical Execution)

Allow for the ability to use saved online banking searches for ease of member use. Also use various Azure services to use machine learning to better predict categories for transactions. These categories can also be used to auto-track goals members can create. The code by itself is more a proof of concept, but could be applied to an existing PFM.